

Riu Property

Please see below the links for Riu's Protocol.

These protocols have been done in conjunction with the Preverisk Group - An international Management Consulting Company that specializes in Health and Safety for the tourism sector. Please reassure our mutual clients that the health and safety of our staff and guests alike is a major priority for us.

https://www.riu.com/blog/en/what-will-a-holiday-at-a-riu-hotel-be-like-now/?utm_medium=Social&utm_source=Linkedin&utm_campaign=Linkedin_Wall&utm_content=en
[RIU Hotels & Resorts Protocols](#)
[RIU Hotels & Resorts Protocols - short version](#)

Moon Palace

The Government of Jamaica protocols/guidelines for re-opening will also be enforced. It will take our collective effort to navigate this new normal. If further information is required on COVID-19, the following is a list of reliable sources:

https://issuu.com/tourismja/docs/jamaica_tourism_covid-19_resilience_protocols
<https://www.moh.gov.jm/#>
<https://www.gov.jm/>
<https://www.jtbonline.org/>
WHO: <https://www.who.int/home>
CDC: <https://www.cdc.gov/> & <https://www.cdc.gov/coronavirus/2019-ncov/downloads/2019-ncov-factsheet.pdf>

I am also happy to advise that the Booking window for My Jamaican Affair special promotion was extended to June 30, 2020. Rate Sheets are attached.

NOTES:

1. Recommend your clients to download the Palace Resorts App. This will enable pre-check-in (Updating Guest information and scan of I.D.s usually done on check-in. This will also enable viewing of the
Restaurants menus and available activities at the Resort.
2. No Buffet Service will be available.
3. Masks required
4. Temperature checks will be done
5. Dolphin Cove will not be available during this 1st phase of opening.

Ocean by H10 Hotels

At **Ocean by H10 Hotels** we have prepared a set of health and safety protocols based on the measures stipulated by the local, state and global health authorities for all tourism service operations to prevent the spread of COVID-19.

Please see the video link of Ocean Heal Care Program Procedures that have been implemented in all **Ocean by H10 Hotels**. [At Ocean by H10 Hotels we want you to feel #AsSafeAsHome](#)

Ocean by H10 Hotels stands by its commitment to the quality service and advanced hygiene standards at the forefront of safety and the protection of our guests.